



## Water quality you can trust

### Results to prove it

Liberty is committed to providing safe, high-quality water and reliable service to our customers and communities. We have an exceptional track record when it comes to water quality and drinking water regulatory compliance. That is why we invite you to read our latest Water Quality Report for your community at [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com).

### Providing safe, quality water service

- Since 1974, the United States Environmental Protection Agency (USEPA) has set national safety standards for drinking water to protect citizens' health. We consistently rank among the highest scoring water companies when it comes to complying with strict federal regulations for delivering clean, quality drinking water with a current score of greater than 99%.
- Liberty works closely with the USEPA, New York State (NYS) authorities and local county regulators to ensure that the water we provide customers meets federal and state standards.
- We perform numerous tests on the water at each treatment facility along with the water in the distribution system.

### Ongoing efforts

Since NYS adopted drinking water standards in 2020 for perfluorooctanoic acid (PFOA), perfluorooctanesulfonic acid (PFOS), and 1,4 dioxane, Liberty has made significant improvements.

Liberty has installed three Granular Activated Carbon (GAC) treatment facilities; one in Glen Head (Sea Cliff Water System), one in Somers (Dykeer Water system), and another in Carmel (West Branch Acres Water System). An Advanced Oxidation Process (AOP) treatment facility has also

been constructed at the Seamans Neck Road Plant in North Wantagh/Levittown (Merrick water system) to remove 1,4 dioxane. The Indian Hill Water System has GAC treatment in design with construction anticipated to begin fall of 2025.

In 2024, the company invested approximately \$45.1 million in system improvements to deliver quality drinking water to our customers. Also, it is making important investments in water treatment technology to comply with the NYS drinking water standards in addition to being proactive in anticipation of the proposed regulations. Details on these investments can be found in Liberty's Action Plan available at [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com). Select Water Quality under our Safety menu, then choose Emerging Compounds.

### See how we're doing in your community

Every year, we provide a detailed analysis of the water we deliver to our communities in our Water Quality Reports. To learn more about our commitment to water quality or to view the Water Quality Report for your area, visit us at [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com) and select "Water Quality Reports" under the "Safety" menu.

These reports provide information on many aspects of water quality, such as the source of your water, how water is treated, substances expected to be in drinking water, and a water quality table comparing the results of the Company's water quality tests with the health standards established by federal, state, and local health authorities.

If you have any questions about the annual water quality report or if you're experiencing any issues with the quality of your water, we'd like to know about it. Please contact us at 1-877-426-6999 TDD: 711.

## Mission irrigation: water your lawn wisely

### Irrigation tips to save water outdoors

A smart irrigation system can conserve water and save you money, while still maintaining a healthy and attractive yard. The following are tips that will help you irrigate your lawn more efficiently this year:



#### Water deeply and infrequently

Water your lawn deeply and infrequently, allowing the top 1" of soil to dry between irrigations. This will promote deep root growth and healthy plants.



#### Cycle your sprinkler

Sprinklers may apply water at a rate faster than the soil can absorb. This causes wasteful runoff. Water your lawn for shorter time periods to allow the water to absorb into the root zone and be sure to move the sprinkler frequently.



#### Inspect your sprinkler heads

Make sure none of your sprinkler heads are broken and leaking water. Ask your irrigation professional about getting an irrigation system assessment to learn about your irrigation system's water efficiency opportunities.



#### Install efficient equipment

Lawn areas can be irrigated more efficiently and uniformly with new multi-stream rotary sprinklers. Rotary sprinklers have lower output than conventional spray heads which means better soil infiltration and less runoff.

Ask your irrigation professional about different rotary sprinkler heads that are more efficient and can apply less water over a longer duration.



#### Watch the weather

If you see rain in the forecast, let mother nature take care of watering your lawn. Don't forget to turn off your sprinkler after it rains until the soil dries out.

### Lawn irrigation guidelines

To conserve this precious resource and save money on your monthly water bill, Liberty and Nassau County have rules and regulations in place.

- All residents of Nassau County are prohibited from outside water usage year round between the hours of 10 am and 4 pm. This regulation is applicable to all groundwater, meaning the restriction applies to water supplied by utilities as well as water from private wells.

According to the Nassau County Ordinance:

- Even-numbered addresses and non-numbered homes can water only on even-numbered days.
- Odd-numbered addresses can water only on odd-numbered days.
- To relieve system strains during the summer peak mornings due to irrigation systems, Liberty requires customers to follow the zoned time schedule. **To see which zone you are in and what time you should water, scan the QR code below.**



- If manually irrigating, each zone/area should not run more than 15 minutes.