

Additional News



Para ver su factura de agua en español, por favor visite www.libertyenergyandwater.com o escanear el código QR.



Struggling financially? We are here to help.

During times of financial uncertainty, we have resources to help with utility bills. Please reach out to our customer care team at 1-877-426-6999, visit www.libertyenergyandwater.com, or scan the QR code below.



'Pay it safe' when using third-party vendors

Liberty has authorized several local vendors, such as Walmart, to accept payments on our behalf. If you use a 3rd party bill payment agent either online or in person, please be sure they are authorized to accept Liberty payments.

You can locate these agents by visiting our www.libertyenergyandwater.com and selecting "Payment Locations" under the "Customer Service" drop-down menu.

As a reminder, Liberty does not accept payments through popular money transfer platforms, like Venmo, Cash App, and Apple Pay.

Water usage

Usage information for renters

If you rent your property and do not pay your water bills directly, or if you are a prospective tenant or landlord, you can still get historic usage information for your property.

To obtain usage information, please scan the QR code below and complete the form. You can also access the form by visiting www.libertyenergyandwater.com, selecting your state and town, and then navigating to the "Historical Usage" page located under the "Customer Service" drop-down menu.





Mission irrigation: water your lawn wisely

Irrigation tips to save water outdoors

A smart irrigation system can conserve water and save you money, while still maintaining a healthy and attractive yard. The following are tips that will help you irrigate your lawn more efficiently this year:



Water deeply and infrequently

Water your lawn deeply and infrequently, allowing the top 1" of soil to dry between irrigations. This will promote deep root growth and healthy plants.



Cycle your sprinkler

Sprinklers may apply water at a rate faster than the soil can absorb. This causes wasteful runoff. Water your lawn for shorter time periods to allow the water to absorb into the root zone and be sure to move the sprinkler frequently.



Inspect your sprinkler heads

Make sure none of your sprinkler heads are broken and leaking water. Ask your irrigation professional about getting an irrigation system assessment to learn about your irrigation system's water efficiency opportunities.



Install efficient equipment

Lawn areas can be irrigated more efficiently and uniformly with new multi-stream rotary sprinklers. Rotary sprinklers have lower output than conventional spray heads which means better soil infiltration and less runoff.

Ask your irrigation professional about different rotary sprinkler heads that are more efficient and can apply less water over a longer duration.



Watch the weather

If you see rain in the forecast, let mother nature take care of watering your lawn. Don't forget to turn off your sprinkler after it rains until the soil dries out.

Lawn irrigation guidelines

To conserve this precious resource and save money on your monthly water bill, Liberty and Nassau County have rules and regulations in place.

- All residents of Nassau County are prohibited from outside water usage year round between the hours of 10 am and 4 pm. This regulation is applicable to all groundwater, meaning the restriction applies to water supplied by utilities as well as water from private wells.

According to the Nassau County Ordinance:

- Even-numbered addresses and non-numbered homes can water only on even-numbered days.
- Odd-numbered addresses can water only on odd-numbered days.
- To relieve system strains during the summer peak mornings due to irrigation systems, Liberty requires customers to follow the zoned time schedule. **To see which zone you are in and what time you should water, scan the QR code below.**



- If manually irrigating, each zone/area should not run more than 15 minutes.