

Additional News

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Water quality you can trust

Results to prove it

Liberty is committed to providing quality water and reliable service to our customers and communities. We have a strong track record when it comes to water quality and drinking water regulatory compliance. That is why we invite you to read our latest Water Quality Report for your community at www.libertyenergyandwater.com.

Providing safe, quality water service

- Since 1974, the United States Environmental Protection Agency (USEPA) has set national safety standards for drinking water to protect citizens' health. We consistently rank among the highest scoring water companies when it comes to complying with strict federal regulations for delivering clean, quality drinking water with a current score of greater than 99%.
- Liberty works closely with the USEPA, New York State (NYS) authorities, and local county regulators to confirm that the water we provide customers meets federal and state standards.
- We perform numerous tests on the water at each treatment facility along with the water in the distribution system.

Ongoing efforts

Since NYS adopted drinking water standards in 2020 for perfluorooctanoic acid (PFOA), perfluorooctanesulfonic acid (PFOS), and 1,4 dioxane, Liberty has made significant improvements.

Liberty has installed three Granular Activated Carbon (GAC) treatment facilities; one in Glen Head (Sea Cliff Water System), one in Somers (Dyker Water system), and another in Carmel (West Branch Acres Water System). An Advanced Oxidation Process (AOP) treatment facility has also been constructed at the Seamans Neck Road Plant in North Wantagh/Levittown (Merrick water system) to remove 1,4 dioxane. The Indian Hill Water System has GAC treatment in design with construction anticipated to begin fall of 2025.

In 2025, the company invested approximately \$55 million in system improvements to deliver quality drinking water to our customers. Also, it is making important investments in water treatment technology to comply with the NYS drinking water standards in addition to being proactive in anticipation of the proposed regulations. Details on these investments can be found in Liberty's Action Plan available at www.libertyenergyandwater.com. Select Water Quality under our Safety menu, then choose Emerging Compounds.

See how we're doing in your community

Every year, we provide a detailed analysis of the water we deliver to our communities in our Water Quality Reports. To learn more about our commitment to water quality or to view the Water Quality Report for your area, visit us at www.libertyenergyandwater.com and select "Water Quality Reports" under the "Safety" menu.

These reports provide information on many aspects of water quality, such as the source of your water, how water is treated, substances that may be in drinking water, and a water quality table comparing the results of the Company's water quality tests with the health standards established by federal, state, and local health authorities.

If you have any questions about the annual Water Quality Report or if you're experiencing any issues with the quality of your water, we'd like to know about it. Please contact us at 1-877-426-6999 TDD: 711.

