



Liberty
60 Brooklyn Ave
Merrick, NY 11566
T 877-426-6999
libertyenergyandwater.com

Financial Hardship Certification Form

If you are enrolled in an eligible governmental assistance program, you may, in the future, be eligible for additional financial assistance from Liberty. Liberty is developing programs for those customers enrolled in an eligible governmental assistance program. Please fill out and return the form below or complete online at www.libertyenergyandwater.com and select "Financial Assistance" under the "Customer Service" menu and look for the "Hardship Certification" link. In turn, we will notify you when any such additional financial assistance program is available. If you have any further questions, please call 1-877-426-6999.

First and Last Name _____

Service Address _____

Account Number _____

Phone Number _____

Please indicate if you are receiving benefits from any of the governmental assistance programs below and provide documentation from the agency which provides the benefits, such as an approval or confirmation letter.

Yes/No	Program Name
	Supplemental Nutrition Assistance Program (SNAP)
	Home Energy Assistance Program (HEAP)
	Low-Income Home Energy Assistance Program (LIHEAP)
	Safety Net Assistance (SNA)
	Temporary Assistance for Needy Persons/Families (TANF)
	Low Income Household Water Assistance Program (LIHWAP)
	Direct Vendor or Utility Guarantee



	Supplemental Security Income
	Federal Lifeline Program

Finally, if you are a registered “low-income” customer of another utility (i.e., electric or gas), you may be eligible for additional financial assistance from Liberty. Please provide us with a copy of your bill or other documentation from another utility confirming your status as a “low-income” customer.

Account Holder Signature _____ Date _____

Mail this form to:

Liberty

Attn: Customer Service

60 Brooklyn Ave

Merrick, NY 11566