



We're Extreme Weather Ready. You Can Be, Too.

Liberty works throughout the year to prepare for extreme weather. From weatherizing our equipment to training our teams, we are ready to respond 24/7 to help keep service safe and reliable.

Are you ready? Use our extreme weather preparation checklist to help you and your loved ones prepare. To view the checklist, visit www.libertyenergyandwater.com and check out the pages under the "Emergencies" drop-down menu. You can also scan the QR code.



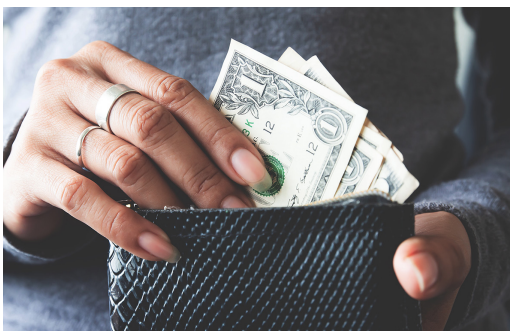
New Programs Designed For You

We take customer feedback seriously and are pleased to announce we will have new programs coming this fall!

- A low-income assistance program
- An arrearage management program
- A customer-sided lead service line replacement program
- An enhanced conservation program with irrigation system incentives, high use customer water audits, and more

Visit www.libertyenergyandwater.com and view the "New Programs for Customers" page to learn more.

'Pay it Safe' with Authorized Payment Agents



If you use a 3rd party bill payment agent either online or in person, please be sure they are authorized to accept payments on our behalf. If you use an unauthorized payment agent, we cannot guarantee the payment will be applied to your account correctly.

Walmart is authorized to accept payments on our behalf.

As a reminder, Liberty does not accept payments through popular money transfer platforms, like Venmo, Cash App, and Apple Pay.