

Additional News



New! Low-Income Programs are Here to Help

Liberty's new Customer Assistance Program (CAP) is designed to provide payment assistance to low-income customers. The program consists of two sub-programs: an Arrearage Management Program (AMP) and a Low-Income Bill Discount Program. AMP provides eligible, low-income, residential water customers with arrearage forgiveness up to \$1,200 per year as long as

they are on this program. The Low-Income Bill Discount Program provides eligible customers with a credit equal to the monthly meter charge (not greater than the 1st monthly charge). To learn more and see if you qualify, visit www.libertyenergyandwater.com, select your location from the drop-down menu, and then select "Financial Assistance" under the "Customer Service" drop-down menu or scan the QR code.



Incentives



New! Incentives to Help You Save

Conserving water is not only good for the planet, but your wallet as well! To help our customers reduce their water usage and save money, we are now offering incentives on select irrigation equipment.

Participating Equipment and Rebates

All New York Water customers are eligible to participate! Products must be purchased on or after April 1, 2024 to receive a rebate, and smart irrigation controllers and rotating sprinkler heads must be WaterSense labeled.

Product	Rebate Amount
Smart Irrigation Controller	\$50
Drip Irrigation Kit	\$5/kit
Rotating Sprinkler Heads	\$1/nozzle (min. 10 nozzles)
Rain Barrels	\$20

Visit www.libertyenergyandwater.com, enter your state and city, and visit the "Smart Water Use" section for tips to save and for more information about these incentives. You can also scan the QR code.



Community

When You Need a Helping Hand, Liberty Will Be There For You

Whether cleaning shorelines and waterways or building houses and caring for senior citizens, Liberty's commitment to our communities extends beyond providing safe, reliable energy and water services. Scan the code to see what we've been up to in your community!

